

## **NOTICE OF MODIFICATION**

HEALTH SYSTEM STRENGTHENING AND SUPPORT PROJECT OF TURKEY

Loan No./Credit No./Grant No.:8531-TR

Contract Title: Central Monitoring and Evaluation Automation System

Reference No.: SBSGM/2019/G/D.3.5.1/ICB/1

The article referred to for the bid opening address within the scope of Article 7 was inadvertently written as "6" in the Specific Procurement Notice published, with the above-mentioned tender information, on the web site of the Institution, the World Bank's external web site and UNDB online on February 12, 2021, and it has been corrected as "5" on February 18, 2021. The full text of the revised procurement notice is given below.

### **Specific Procurement Notice – Request for Bids without Prequalification**

# **Request for Bid Information Systems (Design, Supply and Installation)**

**Purchaser:** General Directorate of Health Information Systems of the Ministry of Health, Republic of Turkey

**Project:** Health System Strengthening and Support Project

**Contract title:** Central Monitoring and Evaluation Automation System

**Country:** The Republic of Turkey

**Loan No.:** 8531-TR

**RFB No.:** SBSGM/2019/G/D.3.5.1/ICB/1

**Issued on:** 12.02.2021

1. The Republic of Turkey has received financing from the World Bank toward the cost of the Health System Strengthening and Support Project and intends to apply part of the proceeds toward payments under the contract for the Design, Supply and Installation of the Central Monitoring and Evaluation Automation System.
2. General Directorate of Information Systems of the Ministry of Health, Republic of Turkey now invites sealed Bids from eligible Bidders for the Design, Supply and Installation of the Central Monitoring and Evaluation Automation System covering the following activities:
  - Data Standards
  - Analysis of system and software requirements
  - Integrated database and application software component design

- Application Software Coding
- System Supply and Installation
- Monitoring, Reporting and Evaluation System
- Integration and Deployment
- Data migration
- System management and operations
- Training

The Central Monitoring and Evaluation Automation System will be installed in the Ministry of Health Data Center and have edge centers in the following city hospitals:

- Ankara City Hospital
- Eskişehir City Hospital

Delivery period of the project would be 12 months with a following warranty period of 36 months.

Bidders are required to meet the following minimum qualification criteria:

2.1.The Bidder must have the following certificates:

- Minimum CMMI Maturity Level 3 or SPICE Level 2 and
- ISO 27001 Information Security Management System Certificate and
- ISO 9001 Quality Management Certificate.

2.2.The Bidder must, in the capacity of Prime Supplier, Management Contractor, JV Member or sub-contractor (*for contracts under which the Bidder participated as a joint venture member or sub-contractor, only the Bidder's share, by value, and role and responsibilities shall be considered to meet this requirement.*), have successfully and substantially completed at least two design, supply and installation projects that are similar to the proposed Information System within the last five years starting from 1st January, 2015 (2015-2016-2017-2018-2019), one of them with a value of at least US\$ 5,000,000 (Five Million US Dollars) and the second one with a value of at least US\$ 2,000,000 (Two Million US Dollars). Projects which are including the following key requirements will be considered as similar projects: Central management, monitoring and evaluation system consisting of; (i) IoT Middleware and/or (ii) Help Desk or Ticket System and/or, (iii) BI and Decision Support Architecture and/or, (iv) Image Processing, and/or (v) Hospital Information Management System

This must be substantiated by “Job Completion Certificates” and/or “Reference Letter” with Contracts and Invoices issued by, or for the relevant public or private employers. Any Certificates issued not later than the deadline for submission of bids will also be considered.

2.3.The Bidder must have experience under Information System contracts in the role of Prime Supplier, Management Contractor, JV member, or subcontractor for at least the last three (3) years starting from 1<sup>st</sup> January 2017 prior to the bid submission deadline.

2.4.The Bidder must demonstrate a minimum average annual turnover of US\$10,000,000 (Ten Million United States Dollars) or equivalent amount in any freely convertible currency, earned from activities similar to the subject matter of this contract in the last 3 (three) years (2017-2018-2019) starting

from 1<sup>st</sup> January, 2017. Revenues earned up until the deadline for submission of bids should be included in the turnover of the year 2019. For conversion purposes, the figures in foreign currencies other than US Dollars shall be converted into US\$ at the foreign exchange rates announced by the Central Bank of Turkey applicable on the last business day of respective financial years.

2.5. Bidder must submit Vendor trade registry document showing Hardware Vendors have local office/s in Turkey; or a confirmation letter that the Hardware Vendors shall open a local office in Turkey within 3 months of the contract signing in case the contract is awarded.

2.6. The Bidder must meet the following requirements to demonstrate its financial performance for the last three (3) years starting from 1st January 2017.

- The current ratio (current assets/current liabilities (short-term debts)) measuring the Bidder's ability to provide the required liquidity to ensure cash flow for the given periods and the Bidder's ability to pay short-term liabilities or those within a year must not be less than 1.00;
- The equity ratio (shareholder equity/total active assets) measuring how much of the Bidder's assets are funded by equity shares must not be less than 0.25;
- The debt ratio (short-term bank liabilities/shareholder equity) must be less than 0.50.

2.7. The Bidder shall furnish documentary evidence that the Bidder has access to, or has available liquid assets, lines of credit, and other financial means to successfully perform the contract, in an amount not less than 2 (two) million United States Dollars.

Joint Ventures (JV) must comply with the following requirements:

2.8. The Lead Partner must meet the qualification requirement in (2.1) above.

2.9. JV Partners collectively must meet the qualification requirement in (2.2) above. Lead partner must meet the requirement of the contract with a value of at least US\$ 5,000,000 (Five Million US Dollars) during the period specified in (2.2) above.

2.10. Each Partner must meet the qualification requirement in (2.3) above.

2.11. The JV Partners must collectively demonstrate a minimum average annual turnover of US\$10,000,000 (Ten Million United States Dollars) or equivalent amount in any freely convertible currency, earned from activities similar to the subject matter of this contract in the last 3 (three) years starting from 1<sup>st</sup> January, 2017 (2017-2018-2019) where the Lead Partner must demonstrate at least an average annual turnover of US\$5,000,000 (Five Million United States Dollars). Revenues earned up until the deadline for submission of bids should be included in the turnover of the year 2019. For conversion purposes, the figures in foreign currencies other than US Dollar shall be converted into US\$ at the foreign selling exchange rates announced by the Central Bank of Turkey applicable on the last business day of respective financial years.

2.12. The Lead Partner must meet the qualification requirement in (2.5) above.

2.13. All JV Partners must meet the requirements in (2.6) above.

2.14. The JV Partners, collectively have access to, or have available, liquid assets, lines of credit, and/or other financial means to successfully perform the contract, in an amount not less than 2 (two) million United States Dollars.

Bidding will be conducted using the International Competitive Bidding (ICB) procedures specified in the World Bank's "Guidelines: Procurement of Goods, Works and Non-Consulting Services under IBRD Loans and IDA Credits and Grants by World Bank Borrowers" dated January 2011 (revised July 2014).

3. Interested eligible Bidders may obtain further information from the General Directorate of Health Information Systems of the Ministry of Health of Turkey: Mr. Özer ACAR, [sbsihale@saglik.gov.tr](mailto:sbsihale@saglik.gov.tr), and inspect the bidding document during office hours 09:00 to 17:00 hours at the address given below.
4. The bidding documents in English and Turkish translation may be purchased by interested eligible Bidders upon the submission of a written application to the address below and upon payment of a nonrefundable fee of TRY 2,000 or equivalent amount in any freely convertible currency at the selling exchange rate of the Central Bank of Turkey applicable on the date of purchase. The method of payment will be direct deposit or bank transfer to the Bank account number: IBAN: TR40 0001 2009 4520 0044 0000 13 of the Sağlık Bilgi Sistemleri Genel Müdürlüğü at Halkbank Ankara Kurumsal Şubesi. The document will be sent by airmail for overseas delivery, and courier service for local delivery, if requested by the Bidder. No liability will be accepted for loss or late delivery.
5. Bids must be delivered to the address below on or before 14.30 hours (Turkey time) 12 April 2021 Electronic Bidding will not be permitted. Late Bids will be rejected. Bids will be publicly opened in the presence of the Bidders' designated representatives and anyone who chooses to attend at the address below.
6. All Bids must be accompanied by a Bid Security of not less than US\$ 200,000 (Two Hundred Thousand United States Dollars) or equivalent.
7. The address(es) referred to above are: Türkiye Cumhuriyeti Sağlık Bakanlığı, Üniversiteler Mah. Dumlupınar Blv. 6001. Cad. No: 9 Kat: 4 Çankaya – Ankara / TURKEY for further information as in Article 4 above and Türkiye Cumhuriyeti Sağlık Bakanlığı, Üniversiteler Mah. Dumlupınar Blv. 6001. Cad. No: 9 Kat: 3, Çankaya – Ankara / for Bid Opening as in Article 5 above.
8. Mr. Özer ACAR, Chief Procurement Specialist  
General Directorate of Health Information Systems  
Türkiye Cumhuriyeti Sağlık Bakanlığı, Üniversiteler Mah. Dumlupınar Blv. 6001.  
Cad. No: 9, Kat: 3 Çankaya – Ankara / TURKEY  
Tel: +90 312 471 8005  
Website: [sbsgm.saglik.gov.tr](http://sbsgm.saglik.gov.tr)  
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